DEALING WITH CONCERNS IN A FOOTBALL SETTING

Are you concerned about Stau calm the behaviour of someone • If the young person is present, reassure them that they are not to blame involved in football Don't promise to keep confidentiality or promise a possible outcome towards a child? Keep questions to a minimum Could the concern be child abuse? I'm not sure Nο Yes definitely If the concern is poor practice contact the Club Welfare Officer (CWO) Is the young person in need of medical attention? The CWO will either: Follow club procedures for a first report of poor practice, complete and submit The FA Referral Form (Poor Practice) to the County FA Welfare Officer Does the abuse involve the club (CFA WO) designated person? Seek advice from the CFA WO Yes No Where appropriate the CFA WO will either: • Give advice for the CWO to action; · Monitor the behaviour of the individual or club as Contact the County FA Welfare required Contact the Club Gather additional evidence Officer (CFA WO) immediately Welfare Officer (CWO) • Refer concerns to FA Case Management for advice or the NSPCC immediately and helpline and follow their follow their guidance. guidance. Where deemed appropriate, the CFA WO will contact and action may be taken by either: CFA Disciplinary Department The CWO or CFA WO will inform as Telephone for an ambulance or take · CFA Development staff necessary either: the young person to hosptial. You Youth Legaue, via the Youth League Welfare Officer Children's Services need to inform the parents you are (YLWO) doing this. Police FA Case Management Inform the doctor of your concerns in If you are unable to contact your CWO or relation to child protection issues (the FFA WO immediately contact: doctor will act appropriately). **Possible Outcomes:** · Children's Services • Further information requested; Police Inform your club designated officer of Advice/warning as to future conduct/sanctions; NSPCC 24 hour helpline the action you have taken and they • Further training/support needed; will inform FA Case Management. · Sanction by Lead Department e.g. Referees/Lincensed Coaches · No case to answer: Referral to Case Management Team for action, this **Possible Outcomes:** may also include referral on to the Local Authority • Referral to Local Authority Designated Officer (LADO) Designated Officer (LADO). · Police enquiry · Criminal proceedings · Civil proceedings Referral to Independent Safeguarding Authority (ISA) All appeals concerning County FA disciplinary decisions No further action will be dealt with by The FA Disciplinary Department, appeals procedures which can be found in The FA Handbook, available on www.TheFA.com/discipline. For further advice on appeals or complaints contact: If referred to FA Case Management the case will be considered by The FA Safeguarding Review Panel. The possible outcomes include: discipline@TheFA.com. Advice and/or warning as to future conduct Participants can also take their concerns to the Independant assessment Idependant Football Ombudsman (IFO). Further support or training Supervision and/or monitoring Suspension Remember - You can always contact the 24 hour NSPCC No case to answer Helpline (0808 800 5000) for advice and guidance.



All appeals regarding The FA's decisions will be dealt with by The FA appeals procedures

which can be found in The FA Handbook, available on www.TheFA.com.

Referees and Referee Mentors who do not know the CWO can report to the CFA WO. The Referee Development Officer can give you their contact details, these are also

available on www.ManchesterFA.com.