

PAY AND PLAY – TERMS & CONDITIONS

Please help us to help you...

- It's important you complete the sign in sheet correctly, so in the case of an emergency we are able to look after your every need.
- You will not be permitted entry to the facility until you have paid your admission fee of £3. You will be given a colour band to wear to identify you as a pay & play participant.
- For full opening times please see signs displayed at reception and the front of the centre.
- If you are 10 years of age or younger, you can only participate in Pay and Play activity with an appropriate adult (parent or guardian who must be aged 18+) with you at all times
- If you are 11 years of age or older, you are permitted to participate in Pay and Play activity without a designated adult (18+) parent or guardian with you at all times.
- You may have to share pitches with other pay and play participants at busy times.
- Even though these sessions are not coached there are always two members of staff on site at all times.
- You will see our members of staff carry out regular spot checks of our Pay and Play activity, and please do not hesitate to talk to a member of staff if you need or wish to do so.
- Respect the facility, staff, and other site users.
- Leave the pitches and the facility how you have found it.
- Make sure you are wearing the correct footwear – **NO Flat soled trainers, METAL STUDS or BLADES.**
- **NO EATING** on the pitches.
- Put all rubbish in the bins provided.
- No swinging on goalposts or nets.
- Shirts/tops must be worn at all times in the centre and on the pitches.
- Please make sure all bikes and scooters are locked in the facilities bike sheds/ stores, they cannot come pitchside and should be not rode on either pitchside or on the pitches.
- Norfolk County FA accepts no liability for any items that belong to participants which are damaged or stolen whilst you are on site for Pay and Play activity.
- If you have any concerns, are worried, or need any assistance whilst you are participating in Pay and Play activity, please speak to a member of staff immediately.
- If you have had an injury whilst you have been taking part in Pay and Play activity, or if you require first aid treatment, please inform a member of staff.
- Report any damage immediately to a member of staff.
- In the event of a fire alarm, a member of staff will escort you off the pitch to a designated assembly point.
- If you wish to borrow a football, a £5 cash deposit must be paid at reception. This deposit will be refunded once the NCFE football has been returned.
- Please make sure you sign out as you leave the facility.
- In case of an emergency please call **01603 704050 (ext. 1)**